

Hunan Restaurant UK – Privacy Notice (Updated for UK GDPR and Data Access Act 2025)

Controller:

Hunan Restaurant, registered in England.

Email: reservations@hunanrestaurant.co.uk

Phone: [Insert correct Manchester number if available]

Location: Manchester, United Kingdom

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1. Introduction

This Privacy Notice outlines how we collect, use, store, and share your personal information in compliance with the UK GDPR, the Data Protection Act 2018, the Privacy and Electronic Communications Regulations (PECR), and the Data Protection and Digital Information Act 2025.

2. Personal Data We Collect

We may collect:

- Name, email, phone number, billing/delivery address
- Payment-related information
- Device and IP data
- Consent preferences for marketing and cookies

3. Lawful Basis for Processing

Our lawful bases include:

- Contractual necessity

- Legitimate interests
- Consent (for marketing and analytics cookies)

4. Purposes of Processing

We use your data for:

- Order fulfilment and delivery
- Processing payments
- Communicating with you and service providers
- Service improvement and analytics
- Marketing (with consent)

5. Marketing Communications

Marketing is only conducted where consent is given. You may withdraw consent at any time via unsubscribe links or by contacting us directly.

6. Data Retention

We retain:

- Order-related data for up to 10 years (for legal and tax purposes)
- Marketing data until consent is withdrawn
- Other personal data only as long as necessary for the purposes it was collected.

7. Data Sharing and Transfers

We may share data with:

- Payment processors
- Delivery or fulfilment partners
- Marketing services (with consent)

International transfers are protected by legal safeguards.

8. Your Rights Under UK GDPR

You have the right to:

- Access your data
- Rectify incorrect information
- Object to or restrict processing
- Erasure
- Data portability
- Withdraw consent
- Lodge complaints with the ICO

9. Cookie Use & Electronic Communications

We use cookies for performance, analytics, and advertising (if consented). Marketing complies with PECR. Non-essential cookies require opt-in consent.

10. Security Measures

We implement:

- HTTPS encryption
- Data minimisation
- Staff training
- Access control
- Regular audits

11. Contact & Complaints

For all data protection queries, contact us at:

reservations@hunanrestaurant.co.uk

Manchester, United Kingdom

If you are not satisfied with our response or believe we are not processing your personal data in accordance with the law, you can raise a complaint with the UK Information

Commissioner's Office (ICO):

Website: <https://ico.org.uk>

Phone: 0303 123 1113

Post: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF